

DINAN N55 ENGINE PERFORMANCE SOFTWARE FAQ:

I already own a DINANTRONICS Elite kit for the N55 engine, can I switch to the flash?

Yes, you can trade in your existing DINANTRONICS kit and qualify for a warrantied tune (balance of the factory matching 4yr/50 k warranty) upgrade for only \$149.95 if the option is available. If you are already out of warranty or simply want more power you can opt to switch to the full stage 1 options (no factory matching warranty) without any associated upgrade fee. Pricing listed is dependent on trade-in of registered, first-hand units. Used, second-hand units do not qualify.

MPG with Performance Software on a turbo car?

This is the beauty of a turbo engine. When the engine is not in boost (below about 3K rpm) it is sipping gas like a small non-turbo engine would. It is only in higher boost levels that more fuel is used. It all depends on your right foot, if you drive gently the car will use the same or slightly more gas than stock and if you drive it at wide open it will use more.

I do not live near a Dinan Dealer can I still purchase Performance Software?

At this time Dinan N55 Engine Performance Software must be installed through one of our authorized dealers. Our dealer list is constantly expanding however so check out the dealer locator often at <https://www.dinancars.com/dealers/> to make sure a new dealer has not begun servicing your area. Alternatively, the DME can be sent in directly to Dinan to bench flash. If interested in this method please contact the sales/support team at support@dinancars.com and they can assist.

Will Dinan parts be covered under my extended/CPO warranty through BMW?

The Dinan warranty matches the new car 4 year / 50,000 mi warranty but does not cover any extended or CPO warranties.

Will stock parts hold up to the added power gained from Performance Software?

Dinan performance engine software is not designed to push your vehicle to the point of potential failure. Part of our R&D process is scrutinizing every component for the ability to handle the extra power added to the system. We work very hard engineering our products to work within the limits of the engine components, and feel as confident about our products as BMW does about theirs. However, frequently tracked or aggressively driven vehicles should shorten maintenance intervals to account for wear and accelerated fluid breakdown.

Can I flash my vehicle back to the stock tune?

Yes, you have the ability to flash the vehicle back to stock but the process would need to be completed by a dealer. There is no cost to do so from Dinan but you would potentially be subject to dealer labor rates to perform the service.

After installing Dinan Performance Software who can service my BMW?

Anyone.

What is the cost to upgrade from a previous stage of software?

When upgrading between stages you will not be required to pay full price. You will only be charged the difference in price between your existing stage and the new one. Please note however that you will still need to purchase any supporting hardware that may be necessary for the upgraded stage.

What if I am not happy with my Dinan Engine Performance Software purchase? Is there a return window?

All Dinan engine software include a 30-day money back guarantee with no questions asked. If for any reason the owner is dissatisfied with the Dinan engine software, they may return to the place of purchase for a full refund, provided they are within the 30 day period from the time of the initial purchase. Labor or shipping charges are not included in the guarantee and are at the discretion of the place of install.