DINAN N63 ENGINE PERFORMANCE SOFTWARE FAQ:

MPG with Performance Software on a turbo car?

This is the beauty of a turbo engine. When the engine is not in boost (below about 3K rpm) it is sipping gas like a small non-turbo engine would. It is only in higher boost levels that more fuel is used. It all depends on your right foot, if you drive gently the car will use the same or slightly more gas than stock and if you drive it at wide open it will use more.

I do not live near a Dinan Dealer can I still purchase Performance Software?

Yes. At this time Dinan N63 Engine Performance Software must be bench loaded by Dinan directly. After purchase (either through a dealer or directly with the Dinan sales team), remove both DME's, label them as either "driver" or "passenger" and send them in directly using this <u>order form</u>. Please contact the sales/support team if you have any questions, or have a Dinan dealer perform the task for you. Our dealer list is constantly expanding so check out the dealer locator often at <u>https://www.dinancars.com/dealers/</u> to see what dealers may be servicing your area.

Will Dinan parts be covered under my extended/CPO warranty through BMW?

The Dinan+ flash warranty matches the new car 4 year / 50,000 mi warranty but does not cover any extended or CPO warranties. The Dinan Stage 1 flash holds a product only warranty but does not match any factory warranty.

Will stock parts hold up to the added power gained from Performance Software?

Dinan performance engine software is not designed to push your vehicle to the point of potential failure. Part of our R&D process is scrutinizing every component for the ability to handle the extra power added to the system. We work very hard engineering our products to work within the limits of the engine components, and feel as confident about our products as BMW does about theirs. However, frequently tracked or aggressively driven vehicles should shorten maintenance intervals to account for wear and accelerated fluid breakdown.

Can I flash my vehicle back to the stock tune?

Yes, you have the ability to flash the vehicle back to stock but the process would need to be completed by a dealer. There is no cost to do so from Dinan but you would potentially be subject to dealer labor rates to perform the service.

After installing Dinan Performance Software who can service my BMW?

Anyone.

What if I am not happy with my Dinan Engine Performance Software purchase? Is there a return window?

All Dinan engine software include a 30-day money back guarantee with no questions asked. If for any reason the owner is dissatisfied with the Dinan engine software, they may return to the place of purchase for a full refund, provided they are within the 30 day period from the time of the initial purchase. Labor or shipping charges are not included in the guarantee and are at the discretion of the place of install.